SUNSET TRADING® WARRANTY POLICY

Sunset Trading® thoroughly inspects each item before leaving their facility. Each item is warranted to be free from defects in workmanship and materials for a **period of 1 year** from the date of original purchase. Should any issues develop during that **1 year period**, contact Sunset Trading to see if your problem can be resolved with a no cost replacement part prior to returning that item, freight prepaid, to Sunset Trading®. If an inspection by Sunset Trading® shows the problem is caused by defective workmanship or material, **Sunset Trading**® will repair (or, at our option, replace) and re ship your item without charge.

This warranty does not apply where:

- Repairs have been made and/or attempted to be made;
- Repairs and/or replacement are required due to normal wear and tear;
- The item has been abused, misused or improperly maintained; and/or,
- Alterations have been made and/or attempted to be made.

During and after the 1 year term of warranty, Sunset Trading® shall not be liable for:

 Any indirect, incidental and/or consequential damages from the sale and/or use of the product.

After the 1 year term of warranty, Sunset Trading® shall not be liable for:

 Any implied warranties, including implied warranties of "merchantability" and/or "fitness for a specific purpose".

GUIDELINES – WARRANTY & DISCLAIMER

All requests for repairs, replacements and/or discounts must be accompanied by a fully completed and executed Sunset Trading® claim's inspection form. Replacement parts and/or missing hardware are available upon request and will be shipped via UPS at no cost to the consumer.

Any shortages of pieces and/or damages to cartons <u>MUST</u> be noted on the Bill of Lading at time of delivery. Damaged goods must remain in the original carton and should be refused at the time of delivery. A new item would be shipped to you at no charge if you follow this guideline. Broken glass must be reported and refused at the time of delivery. Claims for concealed damages must be submitted to Sunset Trading within 5 days of receipt of said goods.

This warranty gives you specific legal rights, and you may also have other rights which vary state to state. Some states do not allow the exclusion or limitation of incidental or coincidental damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.



warranty@sunsettrading.com

701 East Industrial Park Drive • Manchester, NH 03109 • 877-364-8464• fax 866-401-4443